



FleetPhone

Quick reference guide and channel map



FleetPhone quick reference guide

Registering FleetPhone with the network

If this is the first time you have registered with the network, refer to 'First-time registration' below. Otherwise, refer to 'Automatic registration'.

First-time registration

The first time you use the FleetPhone, you must enter the channel number for your location. You only need to enter a channel number on first use; the FleetPhone stores this channel number, and uses it to re-register with a satellite in future. To register with a satellite for the first time:

1. Switch on the FleetPhone and insert your SIM card. The LCD displays **Please wait** followed by **Searching**
2. After approximately two minutes, the LCD displays **Enter ISAT Channel?**
3. Refer to the I-4 coverage map overleaf, and select the channel number closest to your location.
4. Lift the FleetPhone handset. The LCD displays **Inmarsat Channel 1:**
5. Key in the channel number, then press **Send**. The LCD displays **OK**.
6. Replace the FleetPhone handset. This LCD displays **Searching**, followed by **Inmarsat** and the full circle symbol.
7. Lift the telephone handset. You should hear a dial tone, and the LCD displays **Please dial**.

Automatic registration

The terminal can automatically register with the network if you have a SIM card installed, and have previously entered a channel number. To register the terminal automatically:

1. Turn the terminal on. The terminal searches for the network, and the LCD displays **Please wait** followed by **Searching**.
2. After successful registration, the LCD displays **Inmarsat**, the full circle symbol and signal bars showing the signal strength. A minimum of two signal strength bars is required to make and receive calls.

Making a call

Before you can make a call, the full circle symbol and the word **Inmarsat** must be displayed on the LCD. To make a call:

1. Lift the telephone handset. You will hear a dial tone. **Please dial** displays on the LCD.
2. You must always use the international format when making a call on FleetPhone:

00<Country code><Area code minus leading zero><Phone number>

The dialled number displays on the LCD for approximately 10 seconds, then **Calling** and **Connecting** displays.

IMPORTANT: You will hear a progress tone when the LCD displays **Calling** but this tone ends when the LCD displays **Connecting**.

If the connection is successful, you hear four beeps followed by a ring back tone or a busy tone. When the called person answers the call, **Connecting** is replaced by **Call in progress** and a call timer (00:00) displays in the upper right corner of the LCD.

If the called person is busy, the LCD displays **Call failure** and you hear a busy tone.

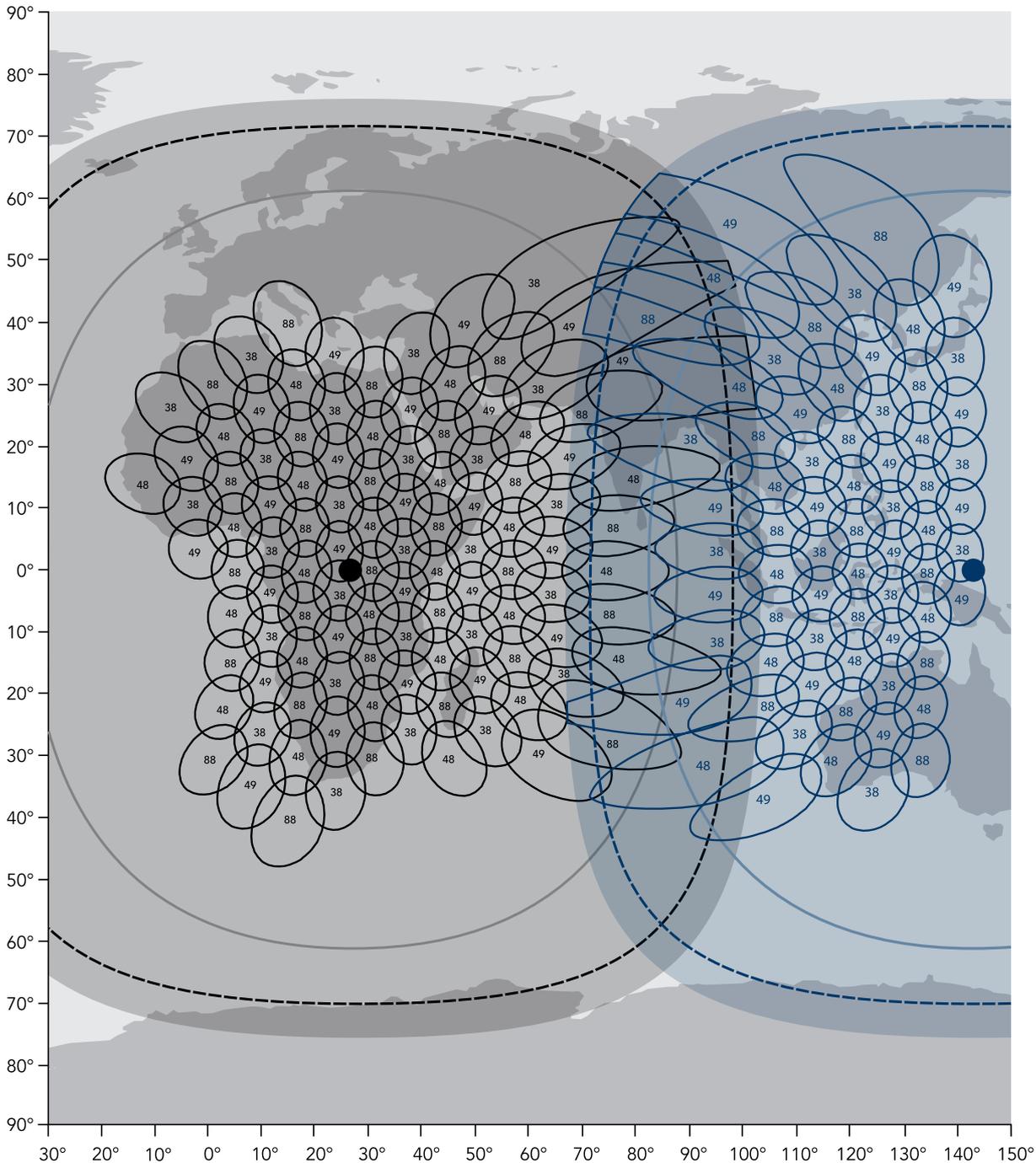
3. When you finish the conversation, replace the telephone handset on the cradle to end the call, and return to the main screen. The LCD displays **Inmarsat**. If the telephone is off the hook for approximately 10 seconds and no digit is dialled, **Please dial** is replaced by **No number** and you hear a rapid tone. Replace the receiver in its cradle.

Receiving a call

When you receive an incoming call, the FleetPhone terminal rings and the LCD displays **Incoming call**.

1. Lift the telephone handset to answer the call. **Incoming call** is replaced by **Call in progress** and a call timer (00:00) displays in the top right corner of the LCD.
2. When the call is finished, replace the telephone handset. The LCD displays **Inmarsat**.

Channel map



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|------------------|---------------------------------------|--------------------------|--------------------------|------------------------------------|
| I-4 EMEA | EMEA Current service coverage | 20° contour EMEA | 10° contour EMEA | Location of EMEA satellite |
| I-4 Asia-Pacific | Asia-Pacific Current service coverage | 20° contour Asia-Pacific | 10° contour Asia-Pacific | Location of Asia-Pacific satellite |

Satellite phone services

This map depicts Inmarsat's expectations of coverage post repositioning of its I-4 satellites. Outside the 20 degree contour line shown above, greater care may be required by the user to obtain service, depending on local topography and product used. Inmarsat will not guarantee service outside the 10 degree coverage area shown. Please refer to inmarsat.com/coverage for further information on timescales.

FleetPhone

Inmarsat recommends that you use the FleetPhone within the 20 degree contour line shown above. For up to date channel number information, go to inmarsat.com.

inmarsat.com/fleetphone

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